



Nonprofit Technology Provider Comparison Guide

Use this worksheet to compare nonprofit technology providers as you complete your evaluation process. Ask these eight questions to the finalists in your solution provider search and compare the results. We got the worksheet started for you to keep things simple!


QUESTIONS TO ASK	OPTION 1	OPTION 2	OPTION 3
	Social Solutions - Apricot		
How would you briefly describe your technology solution's core capabilities?	Apricot from Social Solutions is a comprehensive, scalable and secure case management system that centralizes data and streamlines reporting.		
What types of data can clients track with your solution?	Apricot helps you track demographic details, assessments, agency referrals, client and service provider goals, outcome-specific milestones, grant application scoring, program-specific data and more.		
Is your solution designed specifically for nonprofits?	Apricot was created by former nonprofit executives. Today, the teams that continually enhance and optimize the Apricot suite include many former nonprofit pros who have walked in your shoes.		
How much time will we need to invest in onboarding and implementing your solution?	Most Apricot implementations and data transfers can happen in as few as 30 to 90 days, guided by the Apricot client services and support team.		
 Write your notes here 			





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Is your solution flexible and easy-to-use?	Apricot doesn't require any technical experience. It offers simple drag-and-drop reports, customizable dashboards, pre-formatted form templates and easy-to-use form building tools.		
How will you ensure our staff are trained properly? Do you offer ongoing training and support?	Most Apricot packages come with ongoing support and training to ensure you get the most out of your software. Product webinars and annual training events allow you to engage with the Social Solutions team for deeper product training.		
Is your solution secure? Can your technology help us to remain compliant?	Social Solutions offers 24/7 database administration, real-time and continuous backups, Safe Harbor, HIPAA and other privacy regulations, as well as 99.9% guaranteed uptime. Systems automatically update to adhere to regulatory guidelines so that your report fields are up-to-date.		
What do we need to budget for our technology investment with you over the long term?	Apricot is a cloud-based SaaS solution that doesn't require expensive hardware, software or infrastructure. An internet connection is essentially all you need! Pricing is based on the number of staff seats, features and service plans selected to fit your budget—with no surprise costs for upgrades down the road.		
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